

THE DIGITAL TRANSITION OF THE FURNITURE SECTOR: NEW OPPORTUNITIES FOR THE LABOUR MARKET

DITRAMA - Digital Transformation Manager for the furniture sector

CONFERENCE PRESENTATIONS First part

15th of DECEMBER 2021
H. 10:00 –12:30 (CET time)



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AGENDA - presentation

Massimiliano Rumignani - Innovation department / AMIC

**THE DIGITAL TRANSITION OF THE FURNITURE SECTOR:
NEW OPPORTUNITIES FOR THE LABOUR MARKET
DITRAMA – Digital Transformation Manager for the furniture sector**

**AGENDA
15th of DECEMBER 2021
H. 10:00 – 12:30 (CET time)**

ONLINE

Moderated by: [Massimiliano Rumignani](#) – Innovation Department – [AMIC](#)

10:00 Presentation of the Agenda: [Massimiliano Rumignani](#) – Innovation Department - [AMIC](#)

10:05 Introduction: [Joaquim Solana](#) – Cluster Manager - [CENFIM](#)

10:15 Presentation of the Project and its results

- Curriculum “Digital Transformation Manager for the Furniture Sector”
[Jeroen Doom](#) – Director – [WOODWIZE](#)
- DITRAMA: Platform and online training course
[Almudena Gonzáles](#) - International Department – [METODO](#)
- DITRAMA: The Guide for the Digital Transformation manager for the Furniture Sector
[Massimiliano Rumignani](#) – Innovation Department - [AMIC](#)

10:40 KEYNOTE SPEECH: The digital transformation in the furniture sector: trends and scenarios
Mr. [Jeroen Franssen](#) - Senior Expert Talent, Labour Market & Organisation – [AGORIA](#)

11:05 Round table - Moderated by [Serena Leka](#) - [Aarhus University](#)

The impact of the Digital Transformation on the labour market for the Wood and Furniture Industry

[Xavier Pi](#) - Diagnostic 4.0 Workgroup Chair - Industry 4.0 Commission ([Engineering Associations of Catalonia](#))

[Margherita Roiatti](#) - Coordinator of International Relations and Research Fellow - [ADAPT](#)

[Nikolas Van Beeck](#) – Product trainer - [Van Hoecke](#)

11.45: Short Coffee Break – 5 minutes

11.50: ALLVIEW - Building together a platform of 'Centres of Vocational Excellence' for the European wood and furniture industry

Gregorio Cañavate - International R&D Project Manager– CETEM

12.00: Face-to-face: VET and HE centers facing the digital challenge

Moderated by **Chiara Terraneo** – Project Manager - FederlegnoArredo

- **Clara Ferraz** - Head of Training Activity - CFPIMM - Training center for the Wood and Furniture Industry in Lordelo (Portugal)
- **Alexandra De Raeve** – Head of research center FTILab - HOGENT - University of Applied Sciences and Arts in Flanders (Belgium)
- **Matthias Grymonpon** – Lector at HOGENT - University of Applied Sciences and Arts in Flanders (Belgium) – Participant of DITRAMA Pilot Training Course

12:20 Final conclusion and closing statement

Julio Rodrigo – Innovation and Sustainability Manager – CENFIM

12:30 End of the Conference

www.ditrama.eu

CURRICULUM “DIGITAL TRANSFORMATION MANAGER FOR THE FURNITURE SECTOR”

Jeroen Doom - Director / WOODWIZE



DIGITAL TRANSFORMATION MANAGER

*Imagine
that you have
a **person**
in your company...*

DIGITAL TRANSFORMATION MANAGER

who is **able** to
plan, design, guide and check
the **implementation**
of the changes,
needed by furniture companies,
to transform themselves
and adapt to
the **digital transformation.**

DIGITAL TRANSFORMATION MANAGER

NEW JOB PROFILE

The Digital Transformation Manager (DTM) is the professional, able to properly guide companies within the furniture sector towards their digital transformation. The DTM is the professional, that will plan, design, guide and check the implementation of the changes, needed by furniture companies, to transform themselves and adapt to the digital transformation.



CURRICULUM

Main principles

WHY?

Definition of the context, profile => aim of the course

WHAT?

Definition of the goals and objectives => Learning Outcomes

HOW?

Adapted teaching activities, materials, assessment...

WHERE?

Alignment of LO with defined SKC

ORGANISE & REVISE

Based on evaluation & feedback

Validation

ONLINE QUESTIONNAIRE
JUNE – JULY 2020

91 experts from 13 EU countries

7 categories of skill sets

- 1. Technical skills (digitalization);**
- 2. Innovation skills;**
- 3. Communication skills;**
- 4. Management, leadership and entrepreneurial skills;**
- 5. Emotional intelligence skills;**
- 6. Skills related to quality, risk and safety;**
- 7. Ethics**

DIGITAL TRANSFORMATION MANAGER CURRICULUM

7 categories of skill sets



10 Learning Units

Technical skills (11) → 4 learning units

Non-technical skills → 6 learning units

2 LEARNING PATHWAYS

EQF 5

Higher Education students

Managers

70h – 2,8 ECVET

DIGITAL TRANSFORMATION MANAGER CURRICULUM

2 LEARNING PATHWAYS

EQF 4

VET students

Co-workers

35,5h – 1,42 ECVET

Learning Unit 1

Digital technology

**Exploration of contemporary emerging
and potential disruptive technologies**

EQF 5: 5h

EQF 4: 4h

Learning Unit 2

Digital technology Engineering and manufacturing

EQF 5: 12,6h

EQF 4: 7,7h





DIGITAL TRANSFORMATION MANAGER

DIGITAL TRANSFORMATION MANAGER CURRICULUM

Learning Unit 3 **Digital technology Simulation and AR/VR**

EQF 5: 6,4h

: EQF 4: 4,2h

Learning Unit 4

***Digital technology
Data & security***

EQF 5: 8,4h

EQF 4: 2,8h

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Learning Unit 5 ***Innovation and digital transformation***

EQF 5: 7,7h

EQF 4: 4,2h

Learning Unit 6
Leadership
in digital transformation

EQF 5: 9h

EQF 4: 4,9h

Learning Unit 7

**Communication
in digital transformation**

EQF 5: 7h

EQF 4: 2,1h

Learning Unit 8
***The people within
the digital transformation***

EQF 5: 4,2h

EQF 4: 0,7h

Learning Unit 9

***Quality, risk and safety
in digital transformation***

EQF 5: 5,6h

EQF 4: 2,1h

Learning Unit 10

Social and environmental impact of digitization

EQF 5: 4,2h

EQF 4: 2,8h



**FREE course !
Try the MOOC !
Give us FEEDBACK!**



DIGITAL TRANSFORMATION MANAGER

Thank you for your attention

DITRAMA PLATFORM AND ONLINE TRAINING COURSE

Almudena Gonzáles - International Department – METODO



You can access the video of this presentation at the following link:

<https://youtu.be/hmnhEl6qlrU>

Guide for the Digital Transformation Manager (DTM) for the Furniture Sector



Leading companies in Furniture value chain to implement their digital transformation strategy

www.ditrama.eu

CENFIM
Furnishings Cluster

KAPAS
UNIDOM

WOODWIZE

CETEM
CENTRO DE ESTUDOS E
TÉCNICAS EM TÊXTEIS

UEA

AMIC

Q
CENTRO DE QUALIDADE
E INOVAÇÃO

FLA
FEDERAÇÃO LUSITANA DE
ARTESANATO

h
HISTÓRIA E TRADIÇÃO
DO artesanato em
cortiça

método

HO
GENT

FEDE
FEDERAÇÃO
DE
DESIGN

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DIGITAL TRANSFORMATION MANAGER

Enroll in the online and free of charge training course for Digital Transformation Managers for the Furniture Sector

You can register at this [link](#)

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LEARNING UNITS

• LU 1 Digital technology - exploration of contemporary emerging and potential disruptive technologies	4
• LU 2 Digital technology - engineering and manufacturing	12
• LU 3 Digital technology - simulation and AR/VR	31
• LU 4 Digital technology - data & security	41
• LU 5 Innovation and digital transformation	54
• LU 6 Leadership in digital transformation	66
• LU 7 Communication in digital transformation	80
• LU 8 The people within the digital transformation	91
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Digital technology - exploration of contemporary emerging and potential disruptive technologies



www.europecollege.eu

LU1

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TOPICS

- *Internet of Things (IoT)*
- *Industrial Internet of Things (IIoT),
framework for product development*
- *Cloud computing, enabler of
Industry 4.0*



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Remote technician and operator training by AR/VR

SUMMARY

Augmented reality (AR) adds digital elements to a live view, often by using the camera of a smartphone. Examples include the game *Pokemon Go*. On the other hand, virtual reality (VR) implies a complete immersion experience excluding the physical world. Using a VR device the user is transported into a number of environments which can be either real or imagined. Mixed reality (MR) combines elements of both AR and VR. MOS Consult in cooperation with HOMAG Group developed a training and exam platform build on AR/VR to train the machine operators and technicians in the furniture industry. The system works on desktop machines as a computer game, as well as Virtual Reality application with full VR glasses support. The aim of the project is to remotely train new employees in the industry and continuously distribute the knowledge without the need of visiting a physical training center.

LEARNING OUTCOMES

- **Understand the machine workflows**
- **Train yourself**
- **Experience the furniture industry**



TOPICS

- Operator workflow training
- Service technician training and education
- New features and software products showcase
- Customer presentations and factory layouts design

TAKEAWAYS RELATED TO THE FURNITURE INDUSTRY

The VR and desktop experience platform is used in furniture factories experiencing a non-stop shifts in personnel as well as implementation of new technologies and machines, leading to constant trainings of the operators. The platform enables the operators to train themselves without occupying the time of their colleagues. Field Service technicians will also no longer need to visit the manufacturer's training centers to get trainings on the new features and machines, they can do the trainings and even their exams by themselves remotely.

ADDITIONAL MATERIAL

- For more information: www.mos-consult.com
- Operator experience: <https://www.youtube.com/watch?v=znhtKN5gwu0>
- Field Service technician experience: <https://www.youtube.com/watch?v=gj9J-dR2hRE>

Embracing constant change and rapid adaptation to generate business value

SUMMARY

To stay competitive and keep generating value in the current economy, it is essential that manufacturing companies understand they must transition from traditional business practices to providing customers with high-quality experiences by delivering physical products bundled together with highly-automated services through multiple online and offline interaction channels. Technologies like digital platforms, IIoT, social media, e-commerce tools, data protection and cloud integration, and metrics measuring data from manufacturing, business processes and customer interactions are key elements supporting a digital transformation strategy. To measure the level of digital maturity of an organization is essential to ensure an optimal use of digital technologies both in customer engagement channels and internal operations.

- **Learn the basics of defining a Digital Transformation Strategy and the technologies supporting it**
- **Learn the basics of a Digital Maturity Model**



TOPICS

- Setting and prioritizing goals in my digital transformation strategy
- Implementing digital platforms to manage omni-channel interaction with customers throughout digital touchpoints along the customer journey
- Industry 4.0
- E-commerce, IIoT, data protection and cloud integration
- Value realization, sustained business agility
- Transitioning from manufacturing to deliver high-quality customer experiences by providing highly-automated services through online and offline channels
- Metrics to measure and manage progress and ROI

TAKEAWAYS RELATED TO THE FURNITURE INDUSTRY

Digital maturity is not a project, but an ongoing process pursuing organizational improvement

Defining an on-going digital transformation strategy with goals, action plans to meet them with concrete projects with scope, time and cost estimates.

Identify dimensions and variables to be measured using a Digital Maturity Model to evaluate a company's level of digital maturity.

ADDITIONAL MATERIAL

- Deloitte. [Industry 4.0 engages customers. The digital manufacturing enterprise powers the customer life cycle](#)
- Instituto Tecnológico Metalmecánico, Mueble, Madera, Embalaje y Afines (AIDIMME). Agrupación Empresarial Innovadora de Fabricantes de Muebles y Afines de la Región de Murcia. (AMUEBLA). Cluster e innovation hub del equipamiento del hogar y el contract (CENFIM). Centro Tecnológico del mueble y la madera de la región de Murcia (CETEM). [Análisis de viabilidad para la implantación de la Industria 4.0 en el sector hábitat](#)

Case study of Proteus[®] ERP

SUMMARY

Proteus ERP is a fully integrated software solution developed in close cooperation with (amongst others) the wood trading and furniture industry. The software consists of various modules that directly communicate with one another. The system possesses a single database, so there is no need to put in the same data twice. Proteus has been specially developed for use in many construction/design industries.

*Proteus ERP specializes in: import, customized projects and sales of wood panel material. Proteus has been developed for the wood industry and supports your business processes, gives you a clear overview of your business conduct and allows for the efficient processing of all your customers' orders.
(Proteussystems)*

LEARNING OUTCOMES

- **Getting to know an ERP package for the industry**
- **What can be connected with Proteus ERP?**



TOPICS

- Overview of Proteus
- Output of Proteus
- Connections with Proteus

TAKEAWAYS RELATED TO THE FURNITURE INDUSTRY

ERP Specially designed for (amongst others) the wood trading and furniture industry.

One single database (so you only transfer your data ones).

All expertise of your company is linked, this reduces the chances of a bottleneck caused by bad communication.

ADDITIONAL MATERIAL

- <https://www.proteussystems.eu/sectors/wood-industry/>
- <https://youtu.be/rJRtomHofCo>

THANKS FOR YOUR ATTENTION!!

**AND
ENJOY YOUR DITRAMA
EXPERIENCE!**

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